

WARRANTY STATEMENT

Tile-EZ products are warranted to the original consumer to be free from defects in material and workmanship and to be water-tight and free from leakage under normal residential usage when installed according to instructions for a period of five (5) years from the date of purchase. Additionally, Tile-EZ warrants for the life of the product to the original consumer that the product can be renewed for the future application of tile or stone when original tiles are removed by an authorized Tile-EZ factory technician. This warranty is not transferable. Tile-EZ will repair or replace, at our option any product determined to be defective because of material and/or workmanship provided the materials have been installed according to our instructions. This warranty does not cover Tile-EZ drains which are covered under a separate warranty by the manufacturer of the drains.

This warranty is limited to our product, and does not include labor or damage incurred in installation, removal, repair or replacement. Any incidental, consequential, or other damages of any kind or nature are also excluded. This warranty shall not apply to any of our products that have been subjected to alteration, modification, misuse, neglect, abuse, accident, damage in transit, abnormal use, improper installation and/or handling, improper maintenance, or any repairs other than those authorized by Tile-EZ.

To obtain service under this warranty, please contact the dealer or distributor from whom you purchased the product. A copy of the original purchaser's dated receipt must be submitted at the time a claim is made. Additionally, a warranty certificate must be filed for a life long sustainability warranty. All material returned for inspection or repair must be shipped freight prepaid.